HOUSE OF WORKTOPS
ESTD. 1999

Wood Worktop Preparation and Essentials

What do I need to know?

Over a 1,000 ★★★★★ 5 star Trustpilot reviews

@houseofworktops

houseofworktops.co.uk



House of Worktops Delivery

Here in House of Worktops we operate with an internal 2Man Delivery Fleet. Our delivery crew members have been specially trained and they will unload your worktops into the closest ground floor area with clear access.

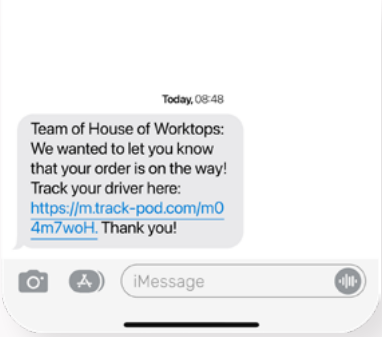
NOTE

Due to Health and Safety reasons, our delivery crew can not go up or down any stairs.

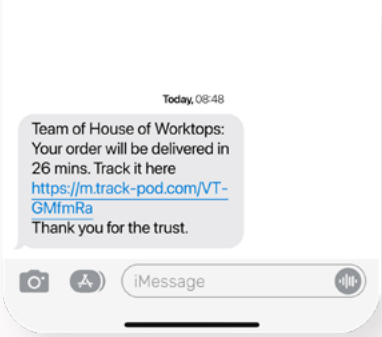
All our customers are regularly updated with a number of SMS and email notifications with the latest situation. For example:



Notification for schelduled delivery



Track your driver on the day of delivery



Time estimate and tracking of order

Picture of map

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Providing a quality product and a good customer service is important, but not enough when it comes to worktops, considering their size, weight and handling. A reliable and safe delivery is what stands at the bedrock of our service.

- Mert and Murat Yashar



Storing the worktop



01

Worktops should be stored flat. Occasionally during delivery, due to space constraints, you could keep the worktop on its side for a couple of days, but we recommend storing it flat in a dry room.

02

Keep the worktops away from a direct source of heat, such as radiators, boilers and regular direct sunlight.





03

Once you take delivery, even if you intend to store the worktop for a while, we recommend oiling both, the face and the back, with at least one coat of oil, to build up the initial protection.

A/B Side of the Worktop

Before commencing any work on the worktop – make sure that you have identified the “A” side of the worktop to get the best possible appearance. How to identify the “A” side? “A” side of the worktop is the one containing fewer natural imperfections with a better overall color consistency.

NOTE

Yes, wood worktops do have a face and a bottom side, that is how they are produced, to ensure that one surface is as consistent as possible. If you decide to trust us with the purchase of your wooden worktop, you can find our label at the face side and a stamp on the “B” side.



Pre-Installation Oiling

Keep in mind that you need to oil both sides of the worktop with at least **one coat of Osmo Oil** before you start the installation process.

Osmo Top Oil 0.5L

Buy now →

Scan the QR code to buy or visit https://houseofworktops.co.uk/osmo-top-oil-0.5l



Once you are this stage, you now need to start thinking about **cutting, installing** and **oiling** your worktop! We will follow up with further instructions and support on all of those stages.

For now, those are the essentials you need to keep in mind whilst you are waiting for our delivery and how to make sure your worktops are safely stored until the time for installation comes!

If you have any questions at all, please feel free to get in touch directly with me on yashar@houseofworktops.co.uk



Thank you and best wishes,
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